ADA Annual Report - July 1, 2003 to June 30, 2004 Summary		
Number of agencies that reported requests for reasonable accommodation	39	
Number of agencies that reported no requests for reasonable accommodation	54	
Total number of reported requests for reasonable accommodation (of agencies reporting requests)	286	
Average number of reported requests per agency (of agencies reporting requests)	7.3	
Net cost incurred for accommodations	\$79,940.00	
Average net cost incurred per accommodation	\$279.51	
Range of agency total cost:		
High	\$16,000.00	
Low	\$0	

ADA Annual Report - July 1, 2003 to June 30, 2004 Type of Accommodation Requested (Specify type of accommodation(s) the employee or applicant Number Percentage requested. Check all that apply if more than one request was made, or the request involved a combination of accommodations.) Acquisition of equipment or devices 89 23.1% Qualified reader or interpreter 74 19.2% Part-time or modified work schedule 59 15.3% Modification of equipment or devices 51 13.2% Job restructuring 34 8.8% 22 5.7% Modification to a rule, policy or practice Making facilities readily accessible 17 4.4% Other 38 9.8% Total 384 99.5%

ADA Annual Report – July 1, 2003 to June 30, 2004			
Types of Functional Limitation in Requests (Specify the functional limitation(s) that the request was for, not the diagnosis)	Number	Percentage	
Physical			
Mobility	149	39.4%	
Hearing	79	20.8%	
Seeing	27	7.1%	
Speaking	4	1.0%	
Other physical limitations	48	12.6%	
Mental – cognitive and psychiatric impairments			
Mental functional limitations	56	14.8%	
Other functional limitations			
Other	15	3.9%	
Total	378	99.6%	

ADA Annual Report – July 1, 2003 to June 30, 2004			
Accommodation Request Status	Number	Percentage	
Approved	298	83.0%	
Modified	29	8.0%	
Pending	15	4.1%	
Not approved	17	4.7%	
Total responses to requests	359	99.8%	

ADA Annual Report – July 1, 2003 to June 30, 2004 **Types of Accommodations Approved** Number Percentage (Indicate the actual type(s) of accommodation provided) Acquisition of equipment or devices 90 27.4% Qualified reader or interpreter 19.8% 65 Modification of equipment or devices 50 15.2% Part-time or modified work schedule 46 14.0% 22 6.7% Job restructuring Making facilities readily accessible 18 5.4% Modification to a rule, policy or practice 18 5.4% Other 19 5.7% **Total** 328 99.6%

ADA Annual Report – July 1, 2003 to June 30, 2004 **Reason Accommodation Not Approved** Number Percentage (Indicate the reason for not providing the accommodation) Could not perform essential job functions with or without a 9 36.0% reasonable accommodation Request not reasonable 7 28.0% Not qualified 16.0% 4 Requested elimination of an essential job function 2 8.0% No accommodation available 2 8.0% Not disabled under ADA/MNHRA definition of disability 4.0% **Total** 25 100.0%

ADA Annual Report – July 1, 2003 to June 30, 2004		
Complaints or Charges Filed		
Internal - number filed using the agency's complaint procedure	26	
External - number filed with the MN Department of Human Rights, EEOC or other legal channels	8	